



# TEAM NORMS

Creating a Stronger Team Through  
Shared Norms

## Team Resolution Agreement

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Team norms are shared expectations that guide how team members interact, communicate, and collaborate. They act as informal rules, mutually agreed upon standards that shape behavior and support a positive team culture.

<b>Team Lead/Manager/Supervisor</b>	
<b>Team Members</b>	
<b>Introduction</b>	
<b>Sources of Conflict</b>	
<b>Preventing Conflict</b>	

**Steps to Resolve Conflict**

## Conflict Resolution Expectations

Presented/Discussed/Adopted by Team on \_\_\_\_\_:  
(Insert date)

(All Team Members sign below to acknowledge acceptance and agreement to follow identified expectations)

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